

### BUYING GUIDE FOR DOORS AND WINDOWS

**New construction project:** self-construction







Are you planning to build a house and have decided to plunge into self-construction? The idea is exciting, but feeling a little apprehensive about the project's scope is normal. You'll have a lot of decisions to make, including which doors and windows to choose.

But rest assured, we've designed this guide to simplify your search and help you make an informed decision. In this guide, you'll find:

- Information on the process of buying doors and windows;
- The features and benefits of our different products;
- Practical tips and information to ensure your renovations go smoothly.





# WHO ARE WE?

Founded in Drummondville in 1947, Vaillancourt Doors and Windows is a family-owned company. For four generations, we've been committed to offering you reliable, high-performance, aesthetically pleasing products 100% made in Quebec. Today, we are one of Quebec's largest doors and windows manufacturers.

# THE VAILLANCOURT ADVANTAGES

#### 100% made in Quebec

We are proud to source all our products in Quebec and design, manufacture, and assemble them in our beautiful province.

#### **Superior performance**

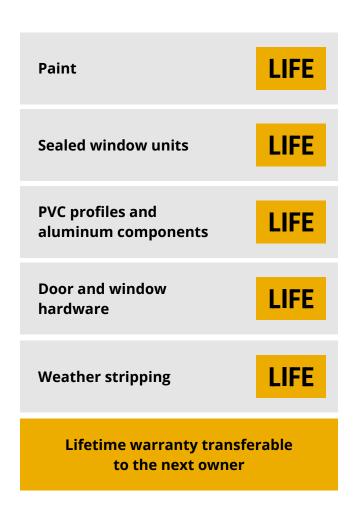
Our products meet the highest industry standards and are designed to enhance your comfort. Most of them are certified ENERGY STAR®.

#### **Resistant paint**

Our cutting-edge equipment and unique application process make paint resistant to chipping, cracking and crazing. A little bonus for the environment: our water-based paint reduces volatile organic compound (VOC) emissions by up to 90%.

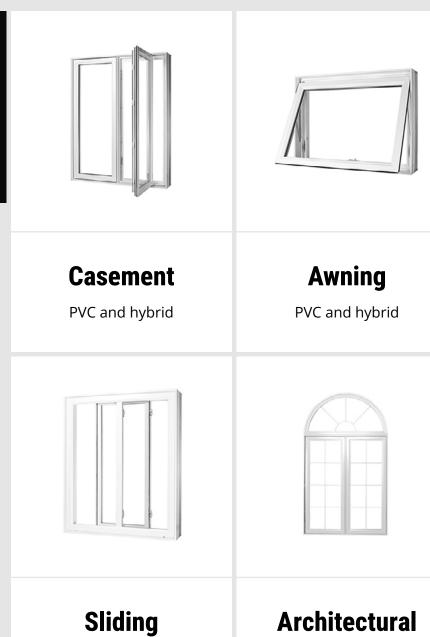
### Best lifetime warranty in the industry

Our warranty surpasses almost 99% of major Quebec manufacturers in lifetime value—proof of our commitment to rigour and performance!



To find out more, see our complete warranty.

### **THE PRODUCTS**



PVC



### Hung

PVC

#### **Architectural**

PVC and hybrid



**Consult our** window material comparison chart to choose the products that best suit your needs.



#### **Entrance doors**

Steel

#### **Garden doors**

Steel

#### **Patio doors**

PVC and hybride

#### Infinite choice of colours to reflect your personality

With Vaillancourt Doors and Windows, there's no shortage of colours to choose from for your doors and windows! We have popular standard colours, of course, but we can also create your own custom colour. Just bring us a sample, and we'll develop it for you.

### Match your colours, inside and out!

You don't have to use the same colour for both sides! You can opt for white, black or custom colours inside and out.

# THE PURCHASING PROCESS: THE STEPS

#### Before the quotation

Make the process of buying your doors and windows easier by being well-prepared! Here's a list of steps to take and information to gather before you request a quote. This information will help us make an effective cost evaluation of your project.

- 1. Have the construction plans on hand, with measurements of doors and windows.
- 2. List the window models to be replaced, the materials (PVC or hybrid [PVC and aluminum]), the glass types and the product colours, if you know them.
- 3. Gather pictures of project achievements that inspire you. Take a look at our brochures:
  - Overview of our history and products
  - <u>Catalogue of available stained-glass</u> <u>windows and doors</u>
  - Featured stained-glass windows
- 4. Contact your municipality to ensure your project is compliant and apply for a building permit.
- 5. Plan your construction start date.



### Applying for a permit from your municipality

All new construction projects require a permit from your municipality. To avoid making changes to your plans, we advise you to find out about your municipality's urban planning by-laws and ensure that your project complies with the Quebec Construction Code.

#### Request a quotation

You can <u>request a quotation online</u> or visit a showroom for in-store advice. You can also contact one of our representatives or retailers to make an appointment at a branch or at your home.

#### Order

You will be asked to pay a deposit when you place your order. Depending on the manufacturer's terms and conditions, the deposit may be higher or lower. There may also be restrictions on the method of payment. For example, there may be a maximum amount payable by credit card.

It's also important to validate the products on your order before signing the contract. Once the order has been sent to production, you only have 48 hours to make any changes. So, it's best to take the time to check your order thoroughly with your sales representative before signing.



## Simple and flexible financing program

To enable you to replace all your doors and windows as soon as possible, most of our Vaillancourt Doors and Windows retailers offer you the possibility of paying in monthly instalments. Our Financeit financing program adapts to your situation and your budget. Wondering how much your monthly, biweekly or weekly door and window payments could be? Get an estimate in seconds with the Financeit calculator.

For more information about financing, <u>ask</u> <u>your sales representative or retailer</u>.

#### **Delivery time**

Delivery times may vary according to product type and time of the year. It's important to understand that doors and windows are custom-made according to the different customization options you choose. Ask your sales representative or retailer about delivery times. It's also important to let us know as soon as possible if there's a delay on your construction site.

#### **After-sale service**

After-sale service begins once your doors and windows are delivered. Our agents are on hand to answer any questions about our products, including warranty, maintenance, spare parts, adjustments, and repairs. You can reach our after-sales service via our **contact form** at 1-800-567-3826, ext. 501, or by e-mail at **service@vaillancourt.ca**.

#### **Maintenance tips**

Our products are built to last and manufactured to exacting standards. So that you can enjoy their qualities for as long as possible, we recommend that you follow our maintenance recommendations.



### **OUR PROJECTS**

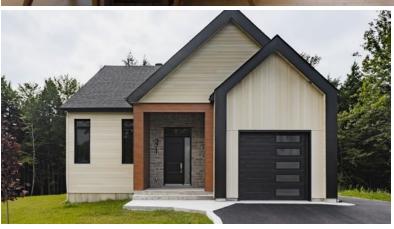










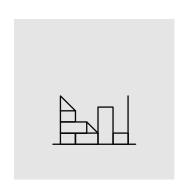




Buying doors and windows is an important decision that can significantly impact your home. We hope you find this guide useful and that it helps you choose the products that best suit your needs.

Feel free to consult the additional resources mentioned in this guide and to <u>contact a Vaillancourt Doors</u> and Windows representative for advice and information about our products.







252 Industrial Blvd. Saint-Germain-de-Grantham, QC J0C 1K0

Telephone: 819-395-4484 Toll free: 1-800-567-3826







